Ads: MOBILE vs. DESKTOP



HOPE

The computing power of today's smartphones is vast, and consumers are responding to the instant access that they provide.

Brands are also responding with increasingly comprehensive mobile advertising strategies, while smart marketers are managing their mobile investment as closely as their TV and digital spend.

The drive towards using mobile, however, raises questions about how this format compares to other digital assets. To answer those questions, we have compared our normative databases for both.



In 2016, US adults will spend an average of three hours and eight minutes per day on mobile devices, excluding voice activities. This has a strong impact on your advertising.

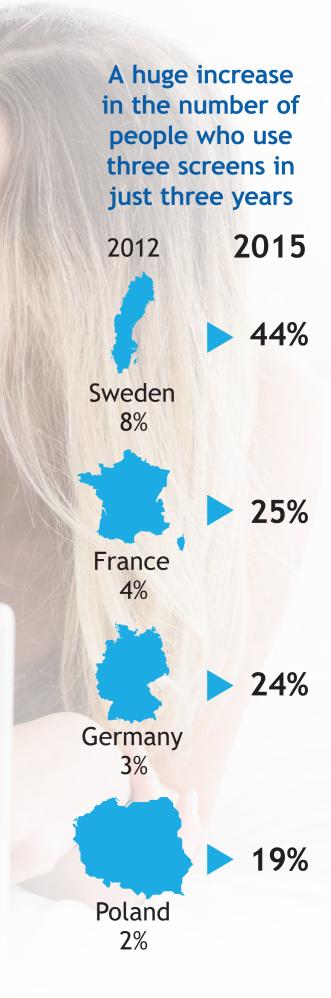
Brands are curious

Over the past 12 months, mobile advertising has been growing in importance, and MetrixLab has been doing more mobile asset pre-tests than ever before. Our mobile ad testing is done within the mobile environment to measure an ad's ability to breakthrough in context and the viewer's response to assets once they have been viewed in full.

Consumers globally are accessing a wide range of content across devices. To be successful, campaigns must seamlessly transfer information and calls to action across all devices to reach the consumer at any of the multiple entry points to the purchase cycle.

Clients have asked us to review overall results for mobile versus desktop advertising where assets have been tested in similar formats. This has revealed useful insights for both banner and video advertising.





ttp://www.emarketer.com/Article/Growth-of-Time-Spent-on-Mobile-Devices-Slows/1013072#sthash.AMJPlEOT.dpuf google.com/intl/en-dk/research-study/consumer-barometer-explore-our-new-mobile-trends-and-audience-insights/

Mobile banners do a better job of breaking through when it comes to ad recognition and message recall compared to desktop banners.

Over 40% of millennials researched their last purchase on a smartphone.

-20%

Banners: Mobile vs. desktop

Mobile banners do a better job of breaking through when it comes to ad recognition and message recall compared to desktop banners.

We believe that the stronger breakthrough may be a result of the immediacy and intimacy of mobile. This in addition to the fact that mobile banners tend to take up a larger share of the screen and there is less clutter on the screen.

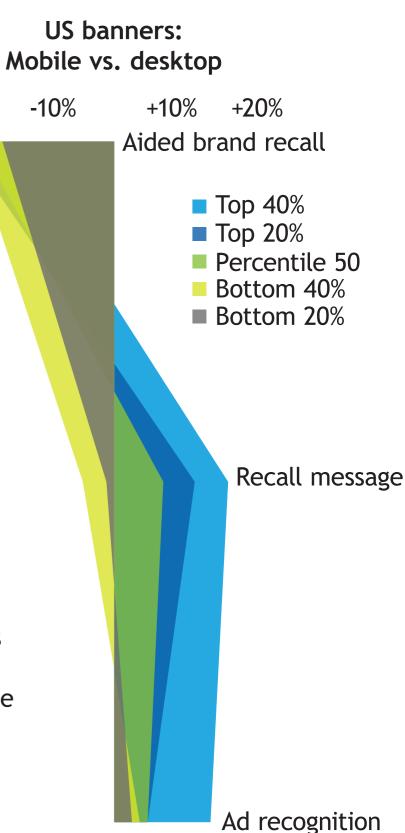
While breakthrough isn't an issue, we do find that branding, likeability, credibility, how

easy they are to understand and their impact on purchase intent and brand interest is weaker than for desktop. The implication is that because mobile is a relatively new format, advertisers still have a lot to learn in terms of optimizing advertising assets for smartphones and tablets.

We know that mobile is key when it comes to targeting the Millennial market, as more than 40% of this group researched their last purchase using a smartphone. Again, we hypothesize that it's because it is a new format and there is still much to learn about how to make assets more engaging and how to deliver messages more coherently on a smaller screen.

We have found that text needs to minimized and visuals, especially pack shots, should be played up for mobile banners. Short, clear messaging and strongly branded visuals are key.





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The video rocket

- The average internet user is exposed to an average of 32.2 videos in a month.
- 78% of people watch videos online every week.
- By 2018, 79% of consumer internet traffic will be taken up by video.
- One third of all people on the internet are on YouTube.





http://www.emarketer.com/Article/Digital-Video-Advertising-Continues-Expand/1013722#sthash.fleawW7b.dpuf\ http://www.cmo.com/articles/2016/1/6/15-mind-blowing-stata-shout-digital-video.html http://boldcontentvideo.com/2015/11/11/15-video-marketing-statistics-for-2016/ http://www.digitalistmag.com/customer-experience/2015/12/11/17-stats-prove-2016-year-of-video-03849305

Video: Mobile vs. desktop

Overall, video ads perform better when viewed on mobile than on desktop in terms of breakthrough. Brand recall for video ads viewed on mobile is about the same as it is for desktop, while message recall and ad recognition are both higher for mobile.

Again, we think that this is due to their share of screen and the nature of the more intimate and immediate mobile experience. Despite stronger breakthrough, however, the viewer's response to video ads viewed on mobile is weaker than it is to video ads viewed on desktop, especially in terms of likeability. There is definitely room to improve mobile video assets and still a lot to learn about how to make mobile videos more engaging for consumers.

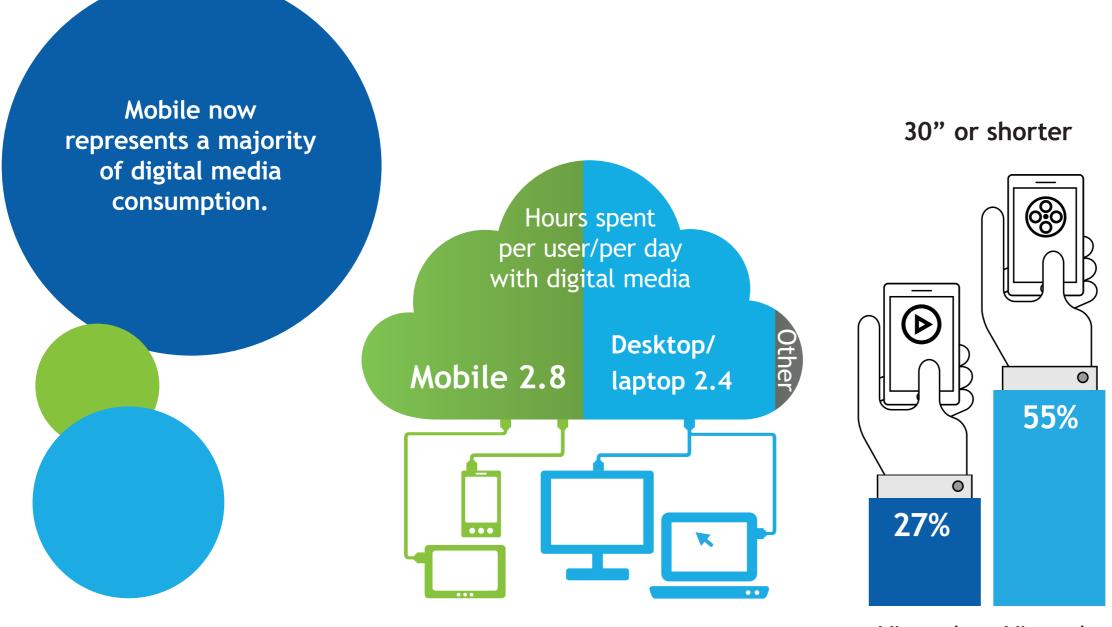
We believe that most mobile video assets are still being created with a larger screen experience in mind, and





that the smaller screen format should be taken into consideration more when they are being developed.

Consider context as well because many mobile videos are played without sound. Using multiple brand cues and easily recognized branded visuals can help.



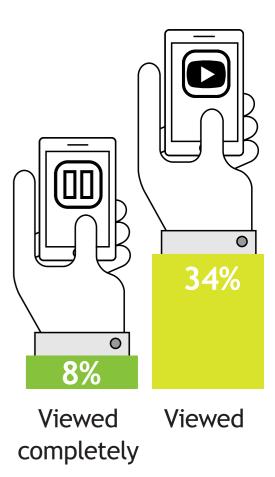
Viewed Viewed completely

Video length on mobile

In terms of using videos on mobile, shorter is better, especially if you want people to watch the entire video. Shorter ads (less than 30" vs. longer than 30") also tend to have about 20% higher ad recognition. However, we have evidence showing that when people do watch the longer ads all the way through, they tend to perform better in terms of likeability and influencing purchase intent. Nevertheless, this added impact



Longer than 30"



is not enough to overcome the weaker breakthrough potential of the longer ads.

Summary

What does this mean for brands? We know that your ads need to breakthrough and that if they do not, it doesn't matter how well the ad does in forced exposure tests. The key is to make shorter video ads for mobile and to optimize these by making them more enjoyable, relevant and engaging, while telling your individual brand story.

It is also important to learn how to make the best use of the smaller screen for both banner and video ads, where there are greater challenges in terms of showing recognizable package shots or branded products in use. Having visible brand cues is even more important on mobile than on other media.



Learn more

To understand more about mobile ad testing, visit www.metrixlab.com or contact us at info@metrixlab.com.

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